

# DEREK KRUGER

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## IT LEADER | VIRTUALIZATION EXPERT | SYSTEMS ENGINEER | ARCHITECT

### PROFILE

Motivated and professional Windows Network Administrator with a record of consistent success in planning and executing mission-critical projects. I have experience in a variety of environments from healthcare, government, and business.

I am a business leader and hands-on technology expert who introduces innovative technology support programs to increase productivity and reduce costs. Proven successful at fostering positive change and restructuring to improve organizational effectiveness while garnering buy-in and support from stakeholders. Drives profitable and cost-effective collaboration between stakeholders, both corporate and client, and critical business functions. Interacts with experts from diverse disciplines, building trust and respect through clear vision, solid judgment, and strong communication skills. Experienced in communicating with people from diverse cultures. Reputation as a resourceful team player who builds mutual respect through professionalism and cooperation.

### TECHNICAL EXPERIENCE

- **CLOUD:** Azure, Google, AWS
- **OPERATING SYSTEMS:** Windows Server 2012 R2, 2016, Active Directory, DNS, DHCP  
Windows 7, 10, Ubuntu
- **SCRIPTING LANGUAGES:** Windows PowerShell, Chocolatey, Boxstarter, Vagrant
- **SOFTWARE:** MS SQL, Office 365, System Center, DSC, Chef, Puppet, Vagrant, MDT
- **VIRTUALIZATION:** VMware, Hyper-V

### PROFESSIONAL EXPERIENCE

#### DRG Technologies

October 2014-Present

#### IT Manager

Safford, AZ

As the IT manager for an international label printing company, I have aligned the IT department to the overall company's goals and objectives. Taking advantage of our small size, I have been able to leverage our ability to be nimble and make rapid changes when the business calls for it. We are further working to automate as much as makes sense to align with DevOps principles.

I have implemented KPIs to make sure we stay focused on the main value streams and that the IT department stays focused on delivering a stable infrastructure to run the business through a team of consultants, contractors and vendors to allow us to deliver services that are normally only available from much larger shops.

#### Rackspace Hosting

December 2012- October 2014

#### Windows Systems Administrator II

San Antonio, TX

Maintains, diagnoses and administers customer's solutions using the Windows platform. Responsible for solving customer's technical issues which can include OS level, web server, database server, applications server, DNS, DHCP, SMTP or other software issues. Creates and maintains customer loyalty by serving customers above and beyond their expectations. Exercises ethical judgment in decision making in order to routinely deliver FANATICAL customer support.

**Acadia Healthcare**  
**IT Systems Manager**

July 2012-December 2012  
Franklin, TN

- AD/Exchange administrator for a publicly traded healthcare provider
- Architected and ran an 11,000-user Windows 2008 R2 Server Active Domain with an Exchange 2010 Messaging system using Microsoft and industry best practices with over 40 remote sites in 19 states.
- Managed internal and external IT projects from inception to successful implementation
- Implemented iSCSI SANs on Dell EqualLogic and with Dell front end servers including architecting for DR and HA to include offsite hot sites
- Designed and deployed Microsoft Windows AD environment consisting of many semi-autonomous facilities able to remain operational with or without wide area network connectivity for extended periods of potential down time
- Integrated new business units with minimal downtime including AD, Email, DR and profile support; ensured facility remained operational during transition

**Atiba Network Solutions**  
**Senior IT Consultant**

January 2012-July 2012  
Nashville, TN

I was primarily responsible for planning, organizing and leading portions of an engagement. In doing so, I was called upon to ensure the quality of client deliverables and serve as a member of client delivery/project teams. I applied a variety of functional skills including project management, and functional skills in the execution of the work.

**City of Safford**  
**Information Technology and Communications Supervisor**

September 2005 – December 2011  
Safford, AZ

Managed the WAN, LAN, SAN and EDI computer platforms, while looking for ways to grow our networks in a cost-effective way to meet future needs. I was responsible for developing network maintenance and growth plans, creating annual and project budgets, managing the IT staff and keeping the executive team up to date on the latest networking technologies that could help the city to succeed.

**CERTIFICATIONS**

- **Microsoft Certified Systems Engineer (MCSE)**
- **Microsoft Certified Professional (MCP)**

**EDUCATION**

- **Master of Business Administration, IT Management** Western Governor's University
- **Bachelor of Science, Political Science** Northern Arizona University Flagstaff, AZ
- **Studied Computer Science** United States Military Academy, West Point, NY